

On Monday, October 3rd, 2022, use of the Document Retrieval tool within Southeastern's website (www.sefl.com) will require a MySEFL login. This change will affect all customers currently accessing documents via the website or through API (Automated Programming Interface).

- Customers without a current MySEFL login who utilize the website to pull documents should request a MySEFL login by [Clicking Here](#).
- Customers utilizing API should update their API feed according to the instructions listed on our Web Connect Services page contained [Here](#).

Thanks for your attention to this important website security enhancement, which will align us with the current industry standard and further protect SEFL and our customers' information.

Should you have any questions, please contact your Account Manager.

The screenshot displays the Southeastern Freight Lines website interface. At the top, a navigation bar includes links for Home, Contact Us, Careers, Employees, MySEFL, Weather Alert, and COVID-19. Below this is a secondary menu with categories like About SEFL, News, Services, Technology, and Resources. A 'Shipping Tools' dropdown menu is open, listing various services: Tracing, Routing Guide, Document Retrieval (highlighted with a red box), Rate Quotes, Pickup Requests, Customer Reports, Online Bills of Lading, Claims, Invoice & Payment Tools, and Bill of Lading Form Options. A red arrow points from the 'Document Retrieval' link to the 'VIEW POD/BOL' tool on the main page. This tool is also highlighted with a red box and contains a form with a 'GO' button. Other tools visible include 'TRACING', 'ROUTING GUIDE', and 'RATE QUOTES'.