



GUARANTEED SERVICE

sefl.com

DAY GUARANTEE by 5:00 pm - \$50.00

- Day Guarantee service ensures delivery of your shipment by 5 pm.
- Write "Day Guarantee" on your bill of lading and alert the driver, he/she will handle the rest.

NOON GUARANTEE by 12:00 pm (NOON) - \$100.00

- Destination zip codes can be verified on the Guaranteed Section of our website, www.sefl.com, under the Services tab, or by calling your local service center.
- If the zip code is not pre-approved for this service, please call 866.733.5733 and a Guaranteed Service Facilitator will provide our best price for delivery to any zip code for any requested time.
- Write "Noon Guarantee" on your bill of lading and alert the driver, he/she will handle the rest.

TIME GUARANTEE

Time Guarantee service is for customers who need to receive their delivery by a specific time. Call toll-free 866.733.5733 to reach your Guaranteed Service Facilitator.

HOT SHOT GUARANTEE

Hot Shot is the shipping option for those critical shipments that require delivery a day early, even on Saturday. Call your Guaranteed Service Facilitator with your shipping details.

Some exclusions apply:

- Acts of God or unforeseen situations (e.g. weather related, road closures, evacuations, pandemics)
- Applies for normal transit time only
- Day and noon guarantee are for LTL shipments only
- All services are applicable for direct points only

For a full list of exceptions, please review the back of this flyer. For additional information, please call 866.733.5733, or visit the Guaranteed Section of our website, www.sefl.com, under the Services tab.



Exceptions

(Applicable Only for Noon Guarantee & Day Guarantee)

Guaranteed Service is **not** available on shipments:

- Originating from or destined to a non-direct point
- Involving the island of Puerto Rico
- Greater than 10,000 pounds
- With any single piece 8 feet or more in length
- Occupying 10 feet or more of trailer space
- Noted as a Late Pickup
- Requiring pickup at or delivery to an airport
- Moving In-Bond (Customs)
- Moving as a blind shipment
- Delivering to a residential address
- Requiring inside delivery
- Requiring a lift-gate or other special equipment
- Requiring a delivery appointment
- Delivering to a convention center
- Routing through a marshalling yard

If your shipment meets any of these exceptions, please call a Guaranteed Service Facilitator to discuss our Time Guarantee or Hot Shot Guarantee services.

866.733.5733

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