

SOUTHEASTERN LOGISTICS SOLUTIONS a Southeastern Freight Lines Company

Application of Rate/Rules – Effective January 1, 2016 Issued by: Southeastern Logistics Solutions (SLS)

SCOPE OF SERVICE – As a Property Broker our obligation is to supply a DOT Certified Carrier.

QUOTES – Rate quotes provided are based on information provided by requester. Additional services required or requested may increase the rate. Rate quotes provided should include a unique "SLS" reference number and are applicable for 10 working days from date quoted. To execute quote and protect rate, request for service must be made through Southeastern Logistics Solutions (SLS) by calling 888-416-4042 or emailing <u>dispatch@sls.me</u>, (please reference the SLS number when available). To protect rate, shipments **MUST NOT BE LOADED ON A SOUTHEASTERN FREIGHT LINES TRAILER**. A truckload carrier will be assigned by SLS to make this pick-up and the carrier name will be provided prior to pick-up.

PICKUP and DELIVERY – Rates include pickup and/or delivery of commodities at points within the limits of towns, cities or villages of origin, or points of destination. Multi-stop requirements not applicable to pickup and delivery must be included in service request to ensure accurate quote. **CANCELLATION OF SERVICE** – In the event a pickup request is cancelled after the truck is dispatched a charge of \$2.50 per mile plus FSC will

be applied with a minimum charge of \$200.00. **DETENTION** – Following 2 hours free time for loading and 2 hours for unloading a detention fee of \$60.00 per hour based on \$15.00 per 15

minute increments will apply. In the event the delay resulting in detention exceeds 12 hours, layover charges may apply and will be rated separately. The shipper/debtor will be contacted to authorize charges.

LOADING/UNLOADING of FREIGHT – Rates quoted "DO NOT" include carrier loading or unloading. If carriers driver is required to assist, load, unload and/or count, SLS must be made aware of this requirement in advance to insure a carrier is provided that can accommodate the service. Additional charges may apply.

REFUSED, RECONSIGNED or REDELIVERY – When conditions exist whereby carrier has no control that make it impossible for delivery to be made at the originally consigned destination or when a shipment is refused by the consignee the customer will be contacted for instruction(s) on how to proceed. If the shipment is reconsigned the location in which it is reconsigned will be considered the destination and additional transportation costs will be assessed accordingly. A reconsignment administration fee of \$75.00 will apply in addition to all other applicable rates and charges.

DELAY – Liability from delay will not apply when caused by highway obstruction, impassable or faulty highways, bridges, roads or ferry closures or caused by mechanical breakdown of vehicle or equipment or from any cause other than the sole negligence of the carrier.

BILL OF LADING – The terms and conditions of the standard truckload bill of lading shall apply to all transportation provided and non-conforming shipments documents executed by drivers and shipping supervisors are evidence of receipt of goods only.

SECTION 7 – Section 7 executed shipments are not permitted without prior written approved by SLS.

CARGO LIABILITY/CLAIMS – Unless otherwise agreed in writing all loads are subject to a maximum released value of \$100,000.00 per occurrence. As a Property Broker we will assist in administration of a loss and/or damage claim if requested to do so. When providing administrative support of a claim, customer will need to provide necessary documentation to support the claim. Claimant will be specified as the customer as owner of the property against the motor carrier and/or their insurance provider.

INADVERTENCE – If a shipper declares a value exceeding a maximum value of 100,000.00 without first obtaining written mutual agreement with SLS the shipment will not be accepted, yet if the load is inadvertently accepted, it will be considered as being released at a maximum liability of 100,000.00 per occurrence and will move under those terms.

HAZARDOUS MATERIALS - SLS must be made aware at the time of quote and no less than 48 hours prior to pickup of any shipment containing hazardous materials. Hazardous material loads are not considered standard TL service. Additional time to schedule a pick up for Hazardous Materials is often required. Capacity may not be available for restricted pick-up dates and additional charges may apply.

CURRENCY - All monetary terms are in US currency.

INVOICE COLLECTION - Freight charges that are not paid within the 30 day credit period and for which Southeastern Logistics Solutions acquires the use of an outside collection agency and/or attorney to effect collections will be subject to liquidated damages of twenty-five percent (25%) of the unpaid amount. Should this fee exceed the maximum allowed by state federal or local statute, such fee will be reduced to the maximum rate not otherwise prohibited.